

FW: Return Flight

From	Jamie Rosenwald <jrosenwald@daltoninvestments.com>
To	James Benno Rosenwald <jamesbennor@gmail.com>, Lawrence Pollister <abe.pollister@icloud.com>
Cc	Lauren Green <Lauren.Green@Altour.com>
Date	Mon, 02 Jan 2017 20:46:27 +0000
Subject	FW: Return Flight
Message-ID	<092397CAA439DC45B439D1DC49900473209FED55@dalex4.daltoninvestments.com>
Source mailbox(es)	BENNO; INBOX

Dear Benno & Abe,

Please sign up for Delta Mileage if you haven't already joined the program. If you have already joined, please send Lauren your Delta FF program numbers.

Many thanks and safe travels,

Love,

jamie

From: Lauren Green [mailto:Lauren.Green@Altour.com]
Sent: Monday, January 2, 2017 10:57 AM
To: Maximilian Kruger; Jamie Rosenwald
Cc: Jocelyn Rosenwald (jocelyn@bfpminc.com)
Subject: RE: Return Flight

Thank you. What about Benno and Abe?

Lauren

ALTOUR

Lauren Green

12100 W Olympic Blvd. Ste 300

Los Angeles, CA 90064

T 310 571-6116

Toll Free 888-885-2780

24/7 Emergency service worldwide 310-571-6005

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logo

From: Maximilian Kruger [<mailto:maximiliankruger@gmail.com>]

Sent: Monday, January 2, 2017 7:56 AM

To: Jamie Rosenwald <jrosenwald@daltoninvestments.com>; Lauren Green <Lauren.Green@Altour.com>

Cc: Jocelyn Rosenwald (jocelyn@bfpminc.com) <jocelyn@bfpminc.com>

Subject: Re: Return Flight

Hi guys - Jossi and I are both enrolled in Delta's FF program and our numbers are below:

Max Delta: 9157835282

Jossi Delta: 9364332792

Thanks,

Max

On Jan 2, 2017, at 9:34 AM, Jamie Rosenwald <jrosenwald@daltoninvestments.com> wrote:

Dear Jossi & Max,

Please provide Lauren with your Delta Mileage Program numbers so that she can use for booking in the future.

XXXXOO,

Dad

From: Lauren Green [<mailto:Lauren.Green@Altour.com>]

Sent: Saturday, December 31, 2016 3:38 PM

To: Jamie Rosenwald

Cc: ldprose@aol.com

Subject: RE: Return Flight

OMG I see what happened.

Glad to know this was rectified today.

Having both of your names in the same record has caused problems in the past, so we will separate your record from Benno's in the future.

Since the kids seem to be enjoying flying on Delta to/from JFK, please have everyone enroll in Delta's mileage program and I will put those numbers in their profiles. After they enroll online, send me the numbers.

Lauren

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E: Lauren.Green@Altour.com

<image001.jpg>

From: Jamie Rosenwald [<mailto:jrosenwald@daltoninvestments.com>]
Sent: Saturday, December 31, 2016 12:08 PM
To: Lauren Green <Lauren.Green@Altour.com>
Cc: ldprose@aol.com
Subject: Return Flight

Dear Lauren,

Benno's ticket was cancelled prior to our departure???

I called your emergency line and asked them to book a business class one way for Benno on the same flight.

I am hoping that it all works out but the agent indicated that there were two tickets booked under Max Kruger?

Please see if you can sort this out.

In the future I will request separate bookings for each passenger and especially different bookings for Benno and me as the computer invariably gets confused between JBR III and JBR IV.

Happy New Year,

j

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